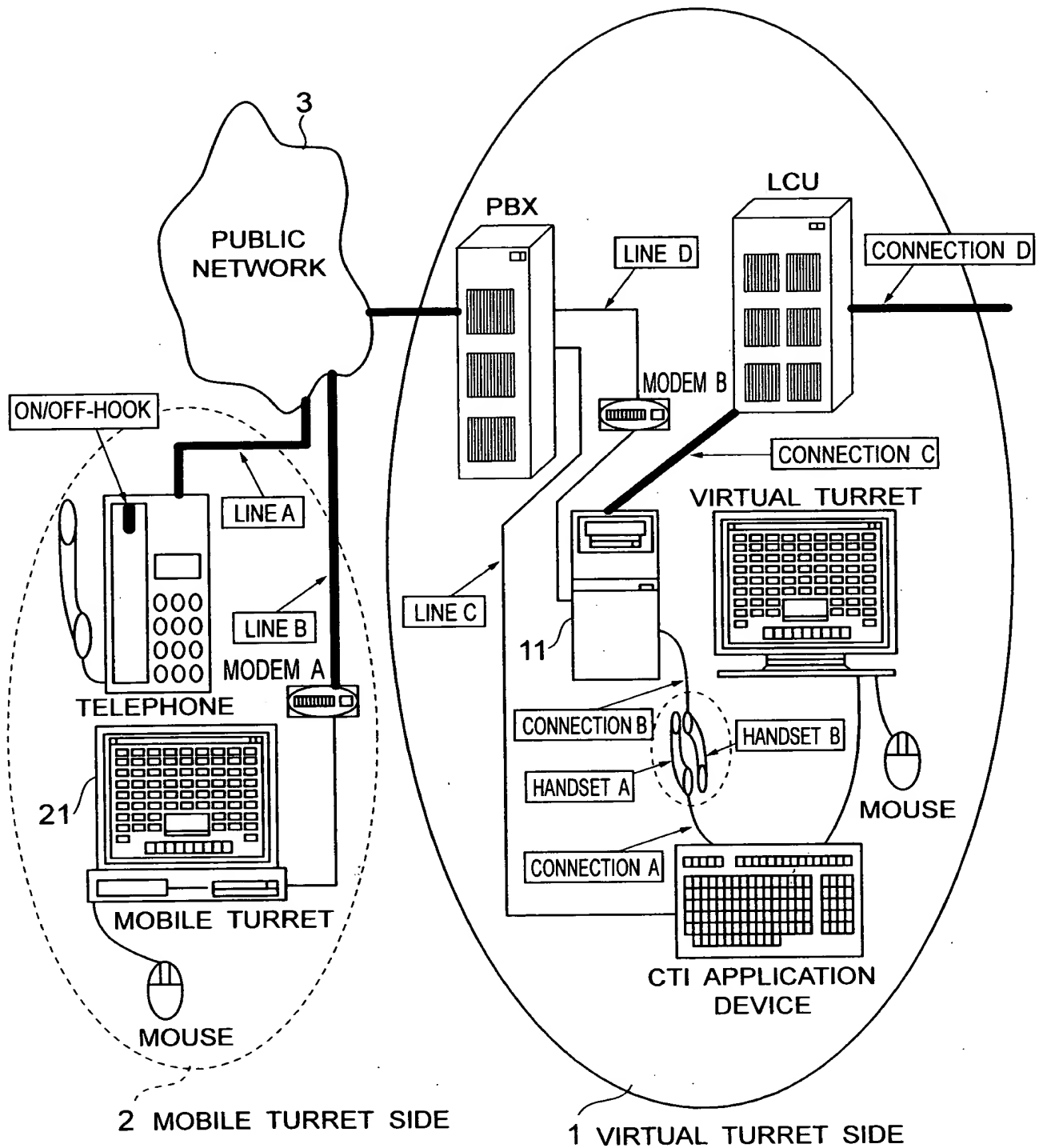


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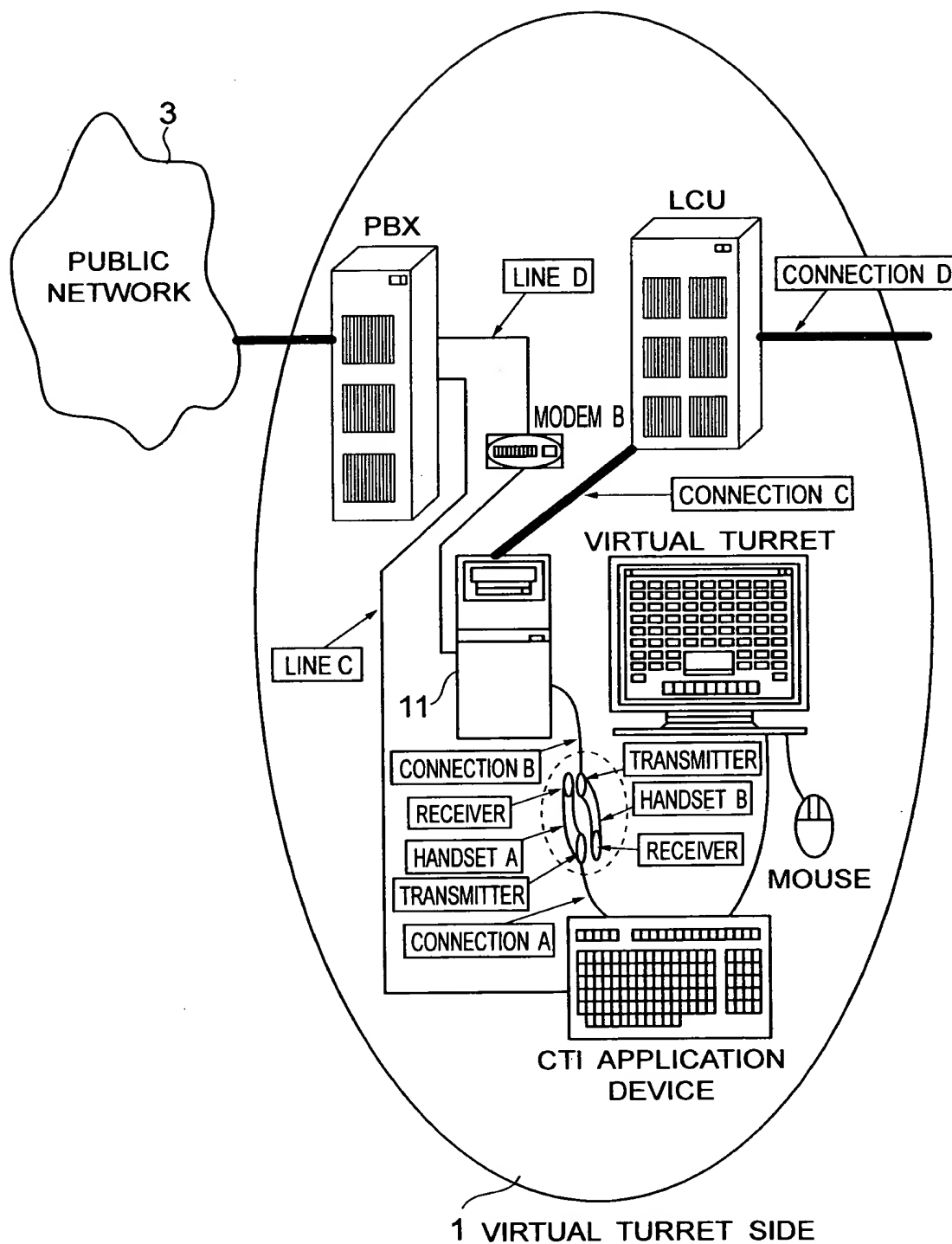
FIG.1



007507 24952960

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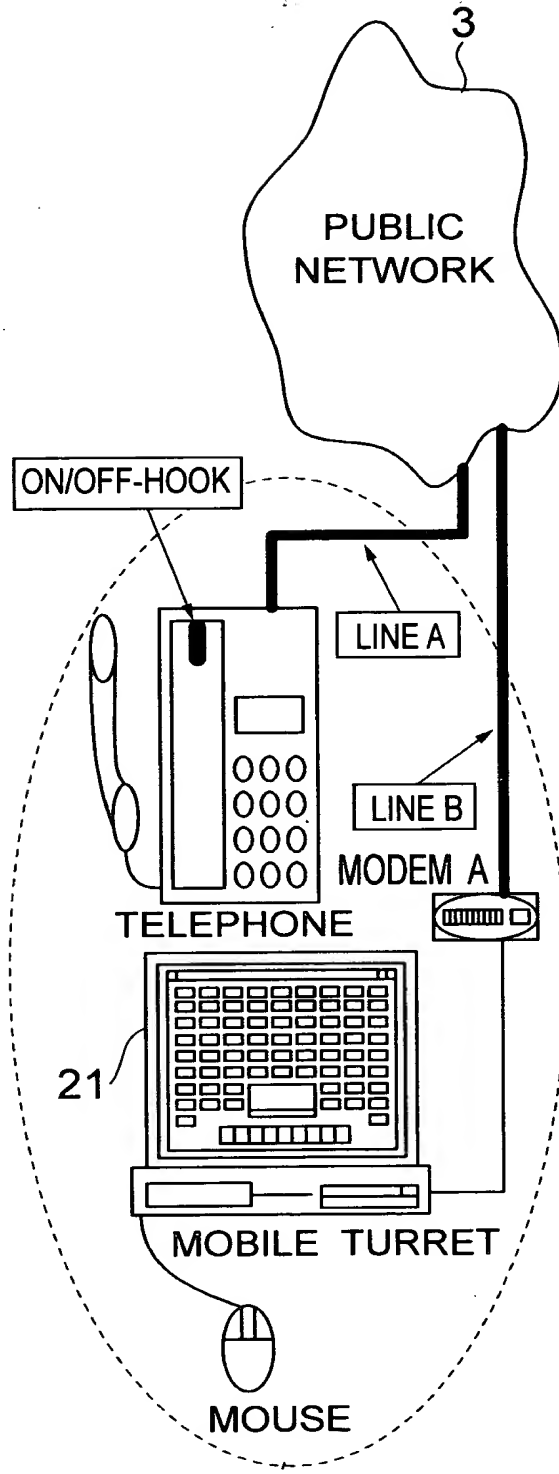
FIG.2



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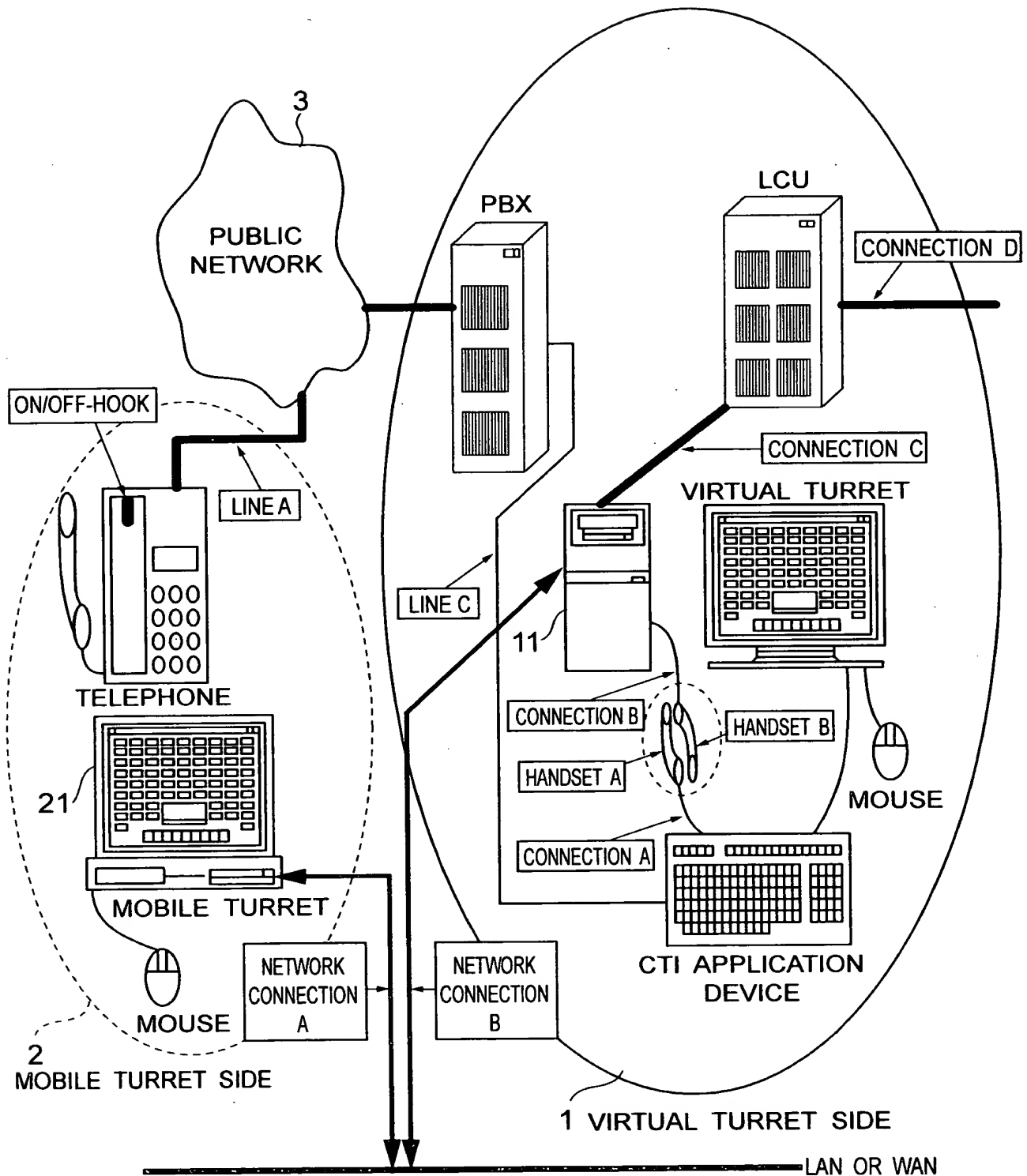
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FIG.3



2 MOBILE TURRET SIDE

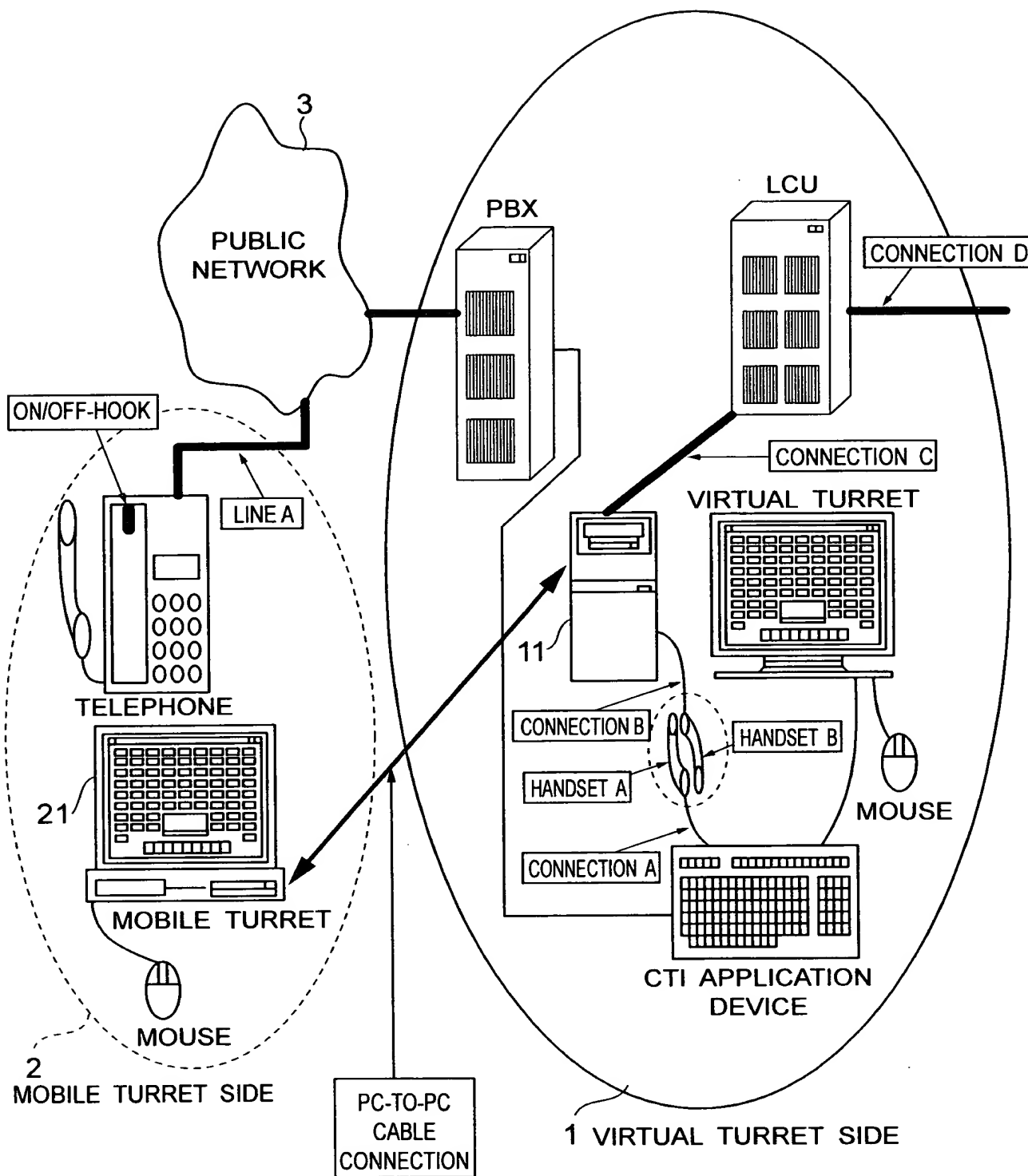
00000000 09/ 673647 103100



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FIG.5



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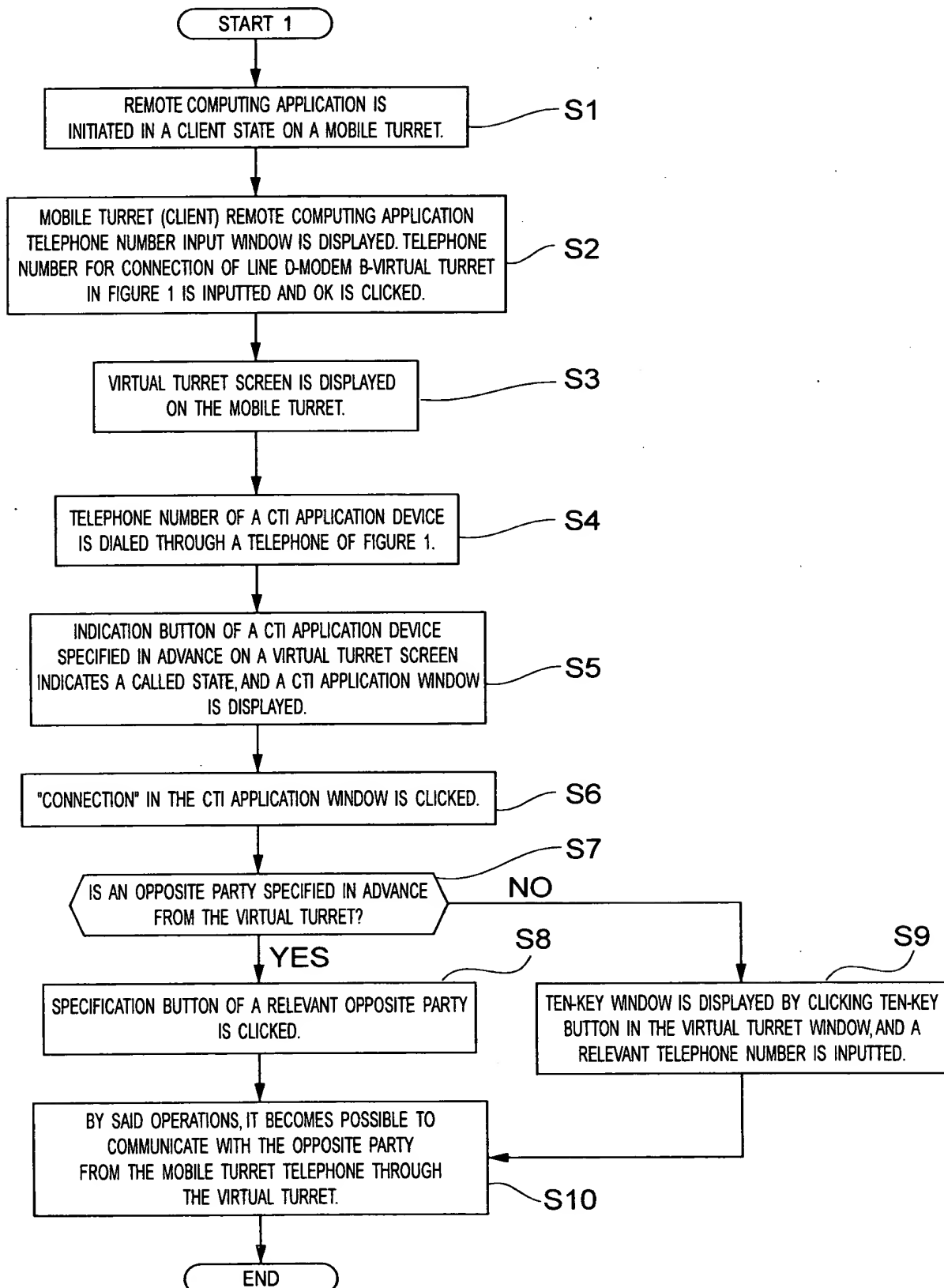
FIG.6

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VIRTUAL TURRET WINDOW									
A	B	C	D	E	F				
			CTI						
WORD									
EXCEL									
SPEAKER	MONI		TEN-KEY	VOLUME					
TRS	TOUCH ON	TOUCH	1998-03-27 18:15 No.5061						TRS
HOLD	REC-OFF		P01 TITLE 01						HOLD
RLS		TITLE 01	TITLE 02	TITLE 03	TITLE 04	TITLE 05			RLS
VIRTUAL TURRET WINDOW (HOST) REMOTE COMPUTING CTI APPLICATION WINDOW									

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FIG.7



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CLERK

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FIG.9

VIRTUAL TURRET WINDOW

A	B	C	D	E	F				
			CTI						
WORD									
EXCEL									
SPEAKER	MONI		TEN-KEY	VOLUME					
TRS	TOUCH ON	TOUCH	1998-03-27 18:15 No.5061					TRS	
HOLD	REC-OFF		P01 TITLE 01					HOLD	
RLS		TITLE 01	TITLE 02	TITLE 03	TITLE 04	TITLE 05		RLS	
VIRTUAL TURRET WINDOW			(HOST) REMOTE COMPUTING			CTI APPLICATION WINDOW			
(CLIENT) REMOTE COMPUTING									

FIG. 10

VIRTUAL TURRET WINDOW									
A	B	C	D	E	F				
			CTI			CTI APPLICATION WINDOW ↓			
						CONNECTION			
						DISCONNECTION			
						VOLUME UP			
						VOLUME DOWN			
WORD									
EXCEL									
SPEAKER	MONI		TEN-KEY	VOLUME					
TRS	TOUCH ON	TOUCH		1998-03-27 18:15 No.5061					TRS
HOLD	REC-OFF			PO1	TITLE 01				HOLD
RLS		TITLE 01	TITLE 02	TITLE 03	TITLE 04	TITLE 05			RLS
VIRTUAL TURRET WINDOW					(HOST) REMOTE COMPUTING			CTI APPLICATION WINDOW	
(CLIENT) REMOTE COMPUTING									

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FIG. 11

[illegible]

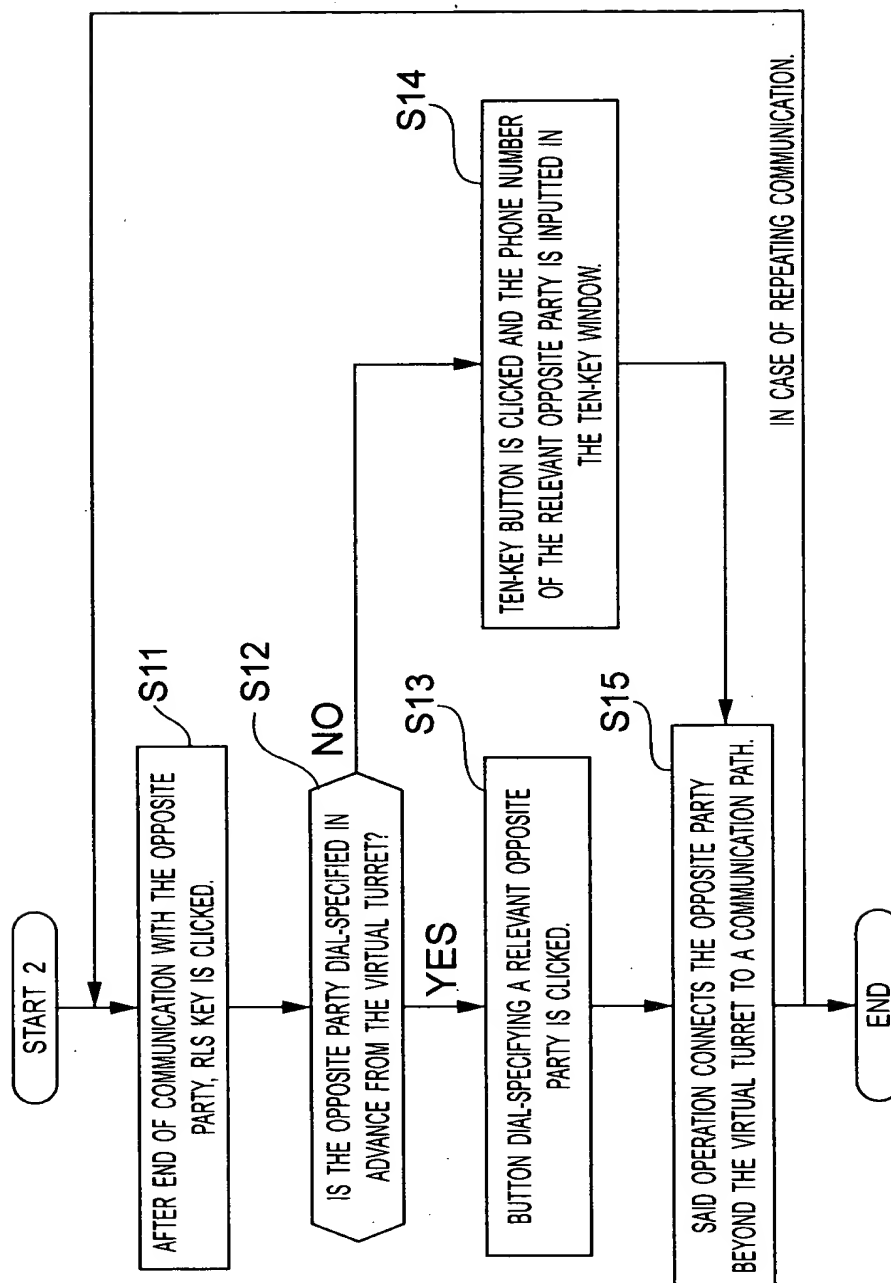
VIRTUAL TURRET WINDOW									
A	B	C	D	E	F				
			CTI						
WORD									
EXCEL									
SPEAKER	MONI		TEN-KEY	VOLUME					
TRS	TOUCH ON	TOUCH	1998-03-27 18:15 No. 5061						TRS
HOLD	REC-OFF		PO1	TITLE 01					HOLD
RLS		TITLE 01	TITLE 02	TITLE 03	TITLE 04	TITLE 05			RLS
VIRTUAL TURRET WINDOW (HOST) REMOTE COMPUTING CTI APPLICATION WINDOW									
(CLIENT) REMOTE COMPUTING									

FIG.12

VIRTUAL TURRET WINDOW									
A	B	C	D	TEN-KEY WINDOW					
				1	2	3	LEFT		
			CTI	4	5	6	RIGHT		
				7	8	9			
WORD				*	0	#	CANCEL		
EXCEL									
SPEAKER	MONI		TEN-KEY	VOLUME					
TRS	TOUCH ON			1998-03-27 18:15 TEL 123456					
HOLD	REC-OFF			P01	TITLE 01				
RLS		TITLE 01	TITLE 02	TITLE 03	TITLE 04	TITLE 05			
VIRTUAL TURRET WINDOW				(HOST) REMOTE COMPUTING		CTI APPLICATION WINDOW			
(CLIENT) REMOTE COMPUTING									

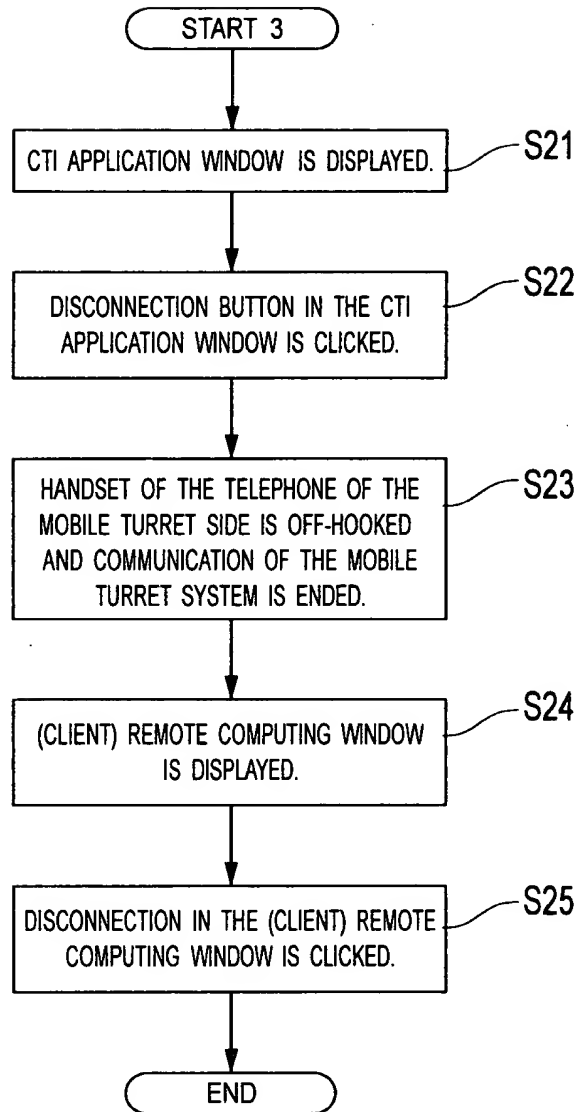


FIG.13



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FIG.14



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FIG.15

VIRTUAL TURRET WINDOW									
A	B	C	D	E	F				
						CTI APPLICATION WINDOW			
			CTI			CONNECTION			
						DISCONNECTION			
						VOLUME UP			
						VOLUME DOWN			
WORD									
EXCEL									
SPEAKER	MONI		TEN-KEY	VOLUME					
TRS	TOUCH ON	TOUCH	1998-03-27 18:15 No.5061						TRS
HOLD	REC-OFF		PO1	TITLE 01					HOLD
RLS		TITLE 01	TITLE 02	TITLE 03	TITLE 04	TITLE 05			RLS
VIRTUAL TURRET WINDOW (HOST) REMOTE COMPUTING CTI APPLICATION WINDOW									
(CLIENT) REMOTE COMPUTING									

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FIG. 16

